

// 8th Swiss Service & Infrastructure Management User Conference



Matthias Roth
29.10.2019

// FNT Software



// ABOUT FNT

- FNT Software is a leading provider of integrated software solutions for IT management, data center infrastructure management, and telecommunication infrastructure management worldwide
- Established in 1994, it is an independent, owner-run software company.
- FNT's innovative software is used worldwide by more than 25,000 users and more than 500 customers across well-known organizations. More than half of the companies listed in Germany's DAX 30 index are FNT customers.
- Headquarters: Ellwangen, Germany
- Subsidiaries: Parsippany, New Jersey (USA) // Moscow (CIS) // Singapore

// FNT Guiding Principle for IT Service Automation

FNT delivers comprehensive solutions (“ServiceEngine”) to automate Service Management landscapes based on a broad portfolio of standard software products optimized for Service Design, Transition and Operation.



Enterprise IT



Data Center

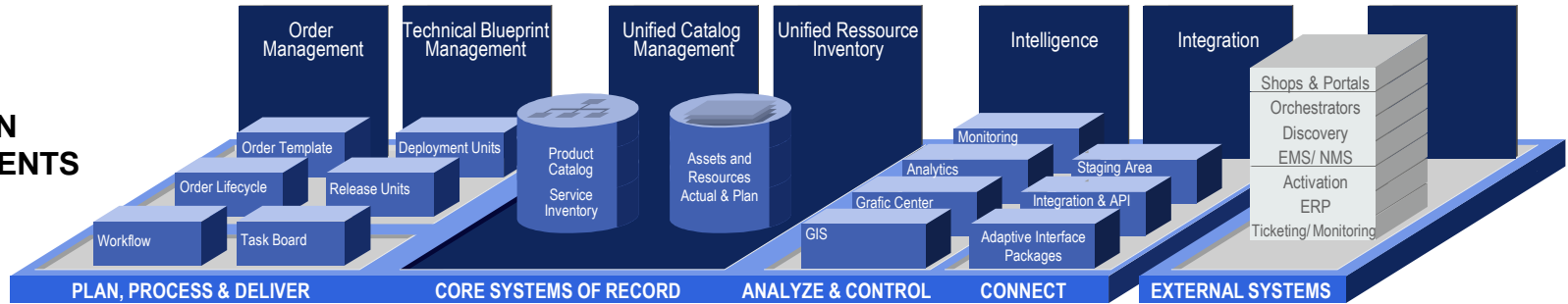


Telecommunication

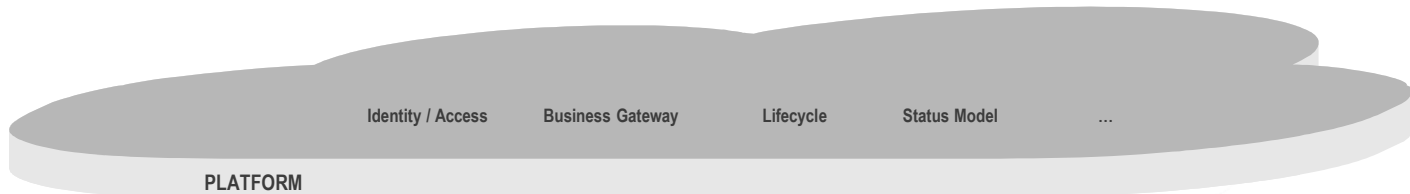
POINT SOLUTIONS



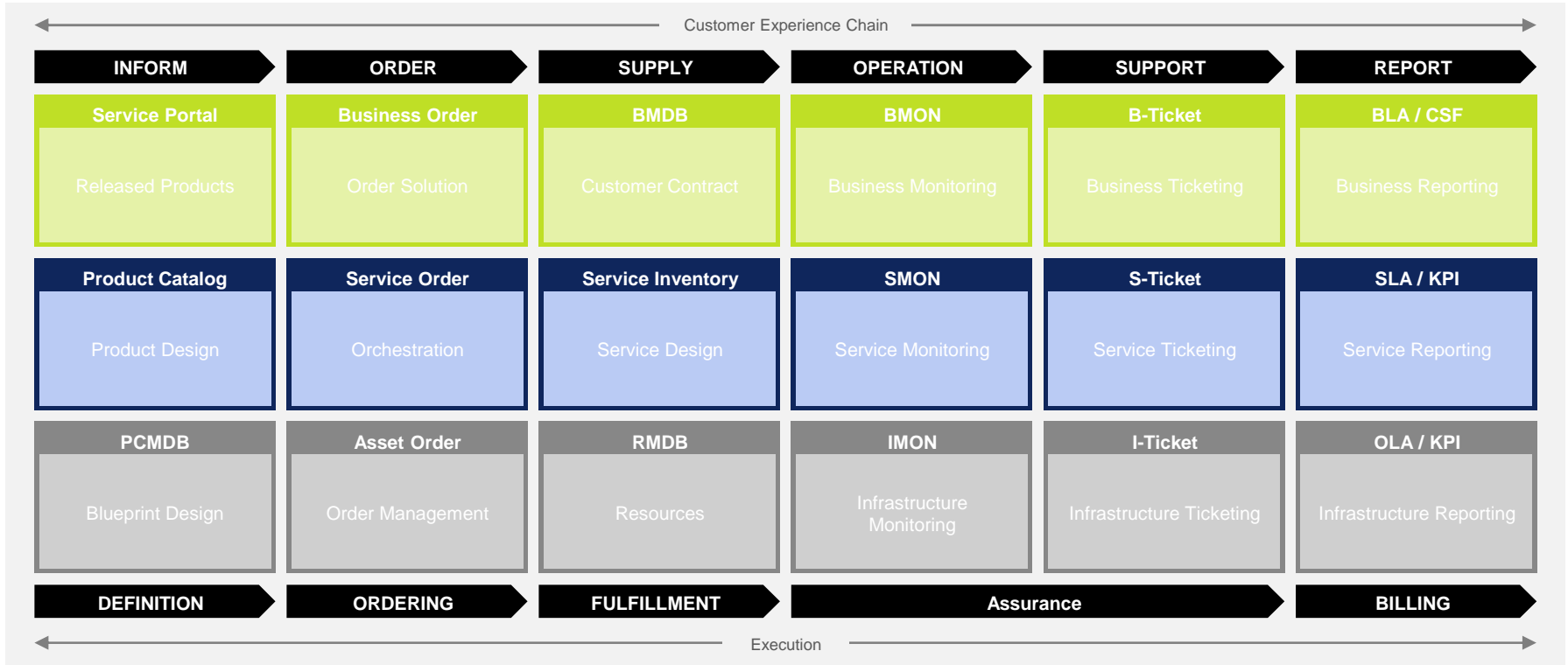
SOLUTION COMPONENTS



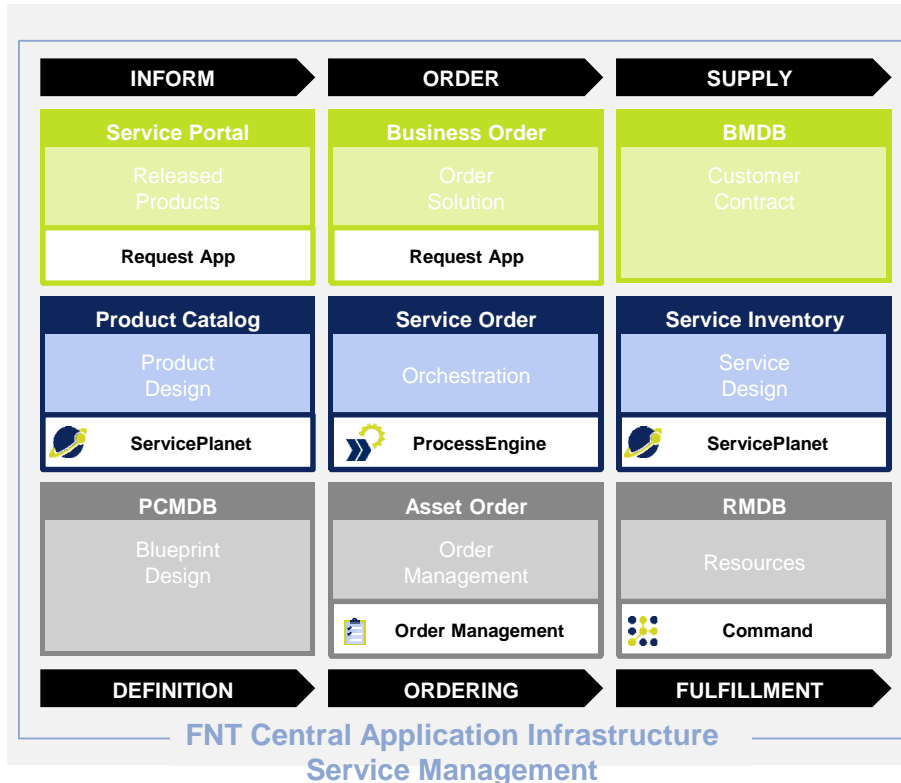
CLOUD PLATFORM



// A Generic Concept for IT Service Automation



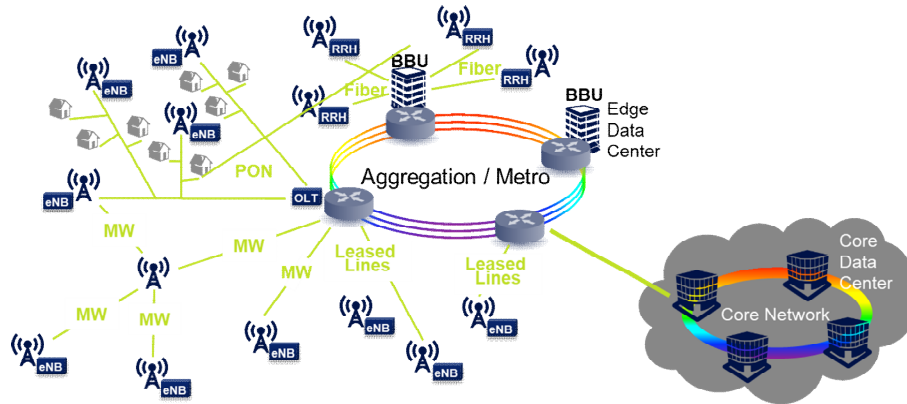
// Central Application Infrastructure Services Management



// SCOPE & DELIVERED VALUE

- Delivery of an integrated system based on a FNT PointSolution for Enterprise IT („Central Application Infrastructure Service Management“)
- Automated provisioning of LAN environments considering processes like build, change, decommission
- System is used as basis to configure further processes (e.g. WLAN)
- Benefits:
 - Improved quality and speed of delivery through automation
 - Client specific process improvements are simple to be realized (e.g. additional services, additional providers, scope extension with technical blueprints)

// Mobile RAN Management



// SCOPE & DELIVERED VALUE

- Planning and documentation of new sites, extensions and modifications (e.g. sites, active nodes, passive infrastructure, config data)
- Automatic creation of work orders
- Order and process management to manage subcontractors
- Connectivity management – plan, build, operate – from passive infrastructure up to logical connections
- Benefits:
 - Improved quality and speed of delivery through automation
 - 5G rollout readiness

// FNT Value Proposition

1 Transparency from Business Service to Infrastructure based on an integrated and proven data model for Enterprise IT, Datacenter, and Telco

FNT Data Model

2 Method and Software complement each other to function as enabler for enterprise automation (methods are systematically implemented in FNT products)

FNT bE_Method

3 Holistic Approach building end-to-end solutions from service design until automated service provision and operation

FNT 3x6 Matrix

SECTOR	CLOUD	HYBRID	ONPREMISE	EDGE	SECURITY	IDENTITY
Service Design	Service Design	Service Design	Service Design	Service Design	Service Design	Service Design
PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE	PROVIDE
OPERATION	OPERATION	OPERATION	OPERATION	OPERATION	OPERATION	OPERATION

4 Industry Expertise delivering integrated and best practice based solutions for Enterprise IT, Datacenter, and Teleco industry

FNT PointSolutions

5 Speed to Value through highly standardized FNT software products with comprehensive out-of-box functionalities

FNT Solution Components

6 Flexibility through state of the art technologies and easy integration of FNT products into existing tool and process landscapes

FNT Cloud Platform

THANKS!



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Business Consulting

FNT

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// Appendix

// Expertenveranstaltung 2019

„IT-Management im Zeitalter der Automatisierung“

9.00 Uhr	Entreffen der Teilnehmer
9.30 Uhr	Begrüßung & Keynote
10.30 Uhr	Kaffeepause
11.00 Uhr	Impulsvortrag
11.30 Uhr	Interaktive Workshops zu den Themen <ul style="list-style-type: none"> - Service Design – Wie Produkt- / Servicekataloge und technische Baupläne die Grundlage zur silo-übergreifenden IT-Service-Automatisierung schaffen - Service Transition – Wo die tatsächliche Automatisierung vollzogen wird und was es dabei zu beachten gilt - Service Operation – Warum nur durch den stabilen Betrieb von Enterprise Service Management Landschaften die digitale Transformation möglich wird
12.30 - 13.30 Uhr	Mittagspause
15.00 Uhr	Kaffeepause
15.30 Uhr	Zusammenfassung & Präsentation der Ergebnisse
16.00 Uhr	Get together & Networking

Termine

Frankfurt - 12.11.2019

Hamburg - 14.11.2019

Zürich - 19.11.2019

München - 21.11.2019

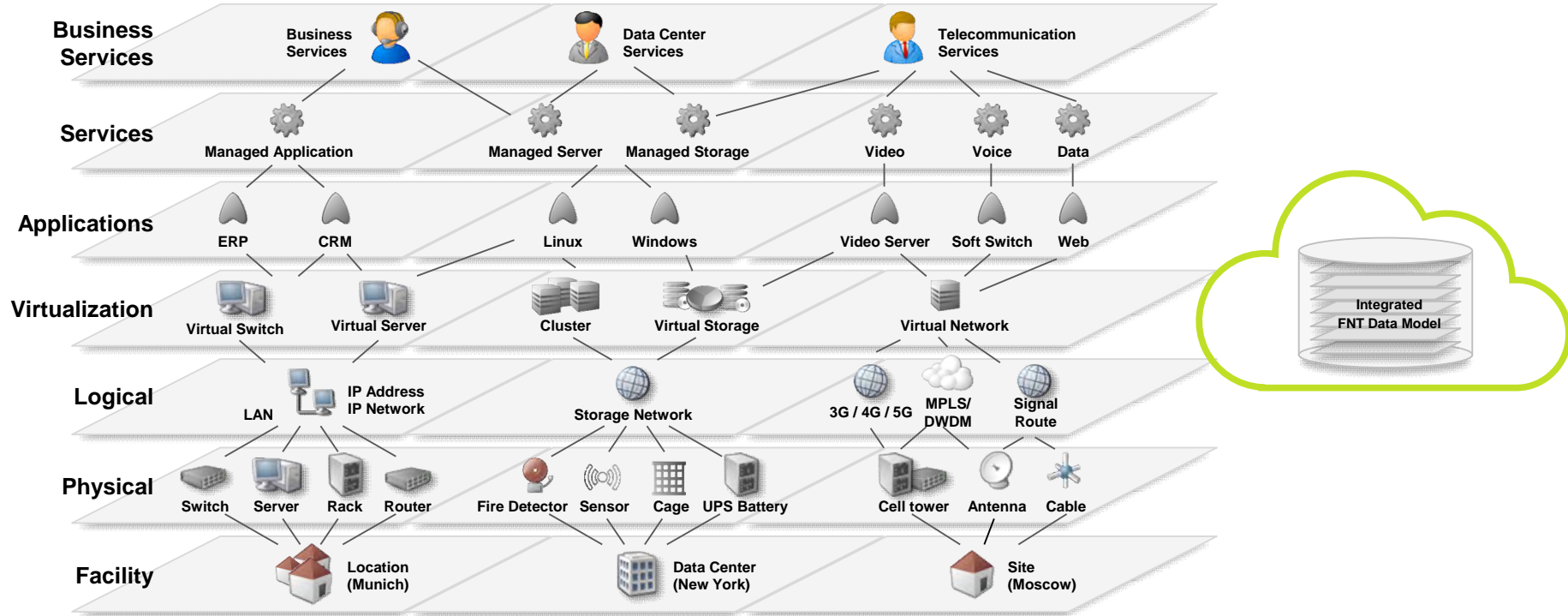
Start Agenda



Keynote-Speaker “KI & IT Management”

- Herr **Alfred Ermer**, Firma Arago (München & Frankfurt)
- Herr **Prof. Dr. Peter Buxmann**, TU Darmstadt (Hamburg)

// Transparency from Business Service to Infrastructure



// Building Enterprise Solutions based on PointSolutions

